

Warranty Card

This product comes with a 5-year warranty that covers:

Manufacturing defects.
Inherent termite and borer issues.

Exclusions

The following are not covered under this limited warranty:

- Small cuts, scratches, or damages caused during the cleaning process.
- Damages caused by incorrect installation or misuse of the product.
- Cracks formed during random displacement.
- Damage due to direct exposure to sunlight or water, leading to decaying wood.
- Natural cracks (checks) in solid wood, which do not affect product durability.
- Unevenness up to 5 mm, caused by surface or floor level differences.
- Upholstery, cushion covers, or other coverings are not included in the warranty.

Terms and Conditions

1. The warranty applies to manufacturing defects detected within the warranty period.
2. The product must be used as per the care and usage instructions provided.
3. The warranty does not cover: Misuse, negligence, or accidental damage.
Normal wear and tear, such as scratches, stains, or fading from regular use.
Damage due to improper assembly or unauthorized modifications.
4. Proof of purchase must be presented to claim the warranty.
5. The warranty is non-transferable and applies only to the original buyer.
6. If repairs are not feasible, the company may provide a replacement or an equivalent product at its discretion.

Customer Responsibilities

Ensure proper maintenance of the product as per guidelines.

Avoid placing the product in areas exposed to extreme sunlight or water.

Contact Us:

For warranty claims or queries, reach us at:

Email: support@divyafurniture.com

Phone: +91 790 9131 818

Privacy Policy

Last Updated: 27-01-2025

Divya Furniture is committed to protecting your privacy and handling your data responsibly. For detailed information on how we collect, use, and protect your personal data, please visit our Privacy Policy section on our website or contact us directly.